

Thao Nguyen

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UI Designer and Developer with five years of experience creating intuitive digital experiences through scalable design systems and accessible interfaces. I balance user empathy, technical feasibility, and business goals to deliver thoughtful, high-impact solutions

WORK EXPERIENCE

Broadridge

October 2019 – Present

UI Designer and Developer

Remote

- Led TD financial advisor website redesign by designing and developing scalable component library serving 500+ advisors with 10,000+ monthly visitors, achieving WCAG 2.2 AA compliance while eliminating custom development requests
- Led CIBC & UBS advisor locators redesign by creating user-centric search experiences with accessible autofill, interactive Google Maps, and responsive card interfaces, improving client-advisor connection rates through streamlined discovery workflows
- Built enterprise design systems for TD, Northwestern Mutual, Stifel, and Money Concepts by architecting accessible, responsive component libraries using Figma, HTML, CSS, and JavaScript, featuring modular templates that integrate seamlessly with Broadridge's internal website builder
- Delivered accessibility compliance by achieving full accessibility across all projects through comprehensive WCAG 2.2 testing, ensuring full compliance for enterprise-scale financial applications
- Delivered design solutions by presenting interactive Figma prototypes to stakeholders, translating complex business requirements into user-centered solutions that secured approval for enterprise initiatives

Inhibrx

June 2017 – September 2018

Lab Assistant

San Diego, CA

- Aided research data operations by partnering with scientists to validate and process quantitative datasets, ensuring accuracy and timely delivery across multiple studies
- Managed lab infrastructure by overseeing equipment upkeep and inventory systems, optimizing workflows and minimizing downtime
- Led onboarding and training by onboarding new lab hires, accelerating integration into research workflows and safety compliance

PROJECTS

Feeding America

March 2019 – June 2019

Product Designer

- Designed produce sorting infographic apron through field research and iterative testing, improving sorting accuracy and reducing food waste for Feeding San Diego volunteers

EDUCATION

University of California, San Diego

June 2019

BS, Cognitive Science with Design and Interaction Specialization

SKILLS

- **Development:** HTML, CSS, SCSS, JavaScript, jQuery, React, Git, Responsive development, Cross-browser compatibility, WCAG accessibility development and testing, Agile methodology
- **Design:** Figma, Wireframing, Prototyping, Design systems, Responsive design, Accessible design, User personas, Journey mapping, Usability testing, Adobe Photoshop, Adobe Illustrator